



## Router Update for Apple Products

Some recent Apple updates to their Safari browser have caused problems with certain devices and pages not loading correctly, if you have seen a blank network list when scanning for available networks on the RangeMaster this will be the reason why. (Note this also affects other browsers on iOS and they also use the Safari engine to display the page).

We have made an update to the RangeMaster router which will work around this problem and you can install the update as described below.

If you cannot perform this update for any reason please send your router along with a note of your name and return address to the address at the bottom of the page and we will do it for you. Please note that you only need to send the router itself.

### Update process

To perform the update you will need a PC or a Mac with a wired ethernet connection.

Do not attempt to perform this update using a WiFi connection.

Download the update file here:

<http://downloads.falcontechnical.co.uk/rangemaster/Firmware/RangeMaster-v1.2.2.4.img>

Connect the RangeMaster router to a PC or Mac using the network cable provided and connect the power. You do not need to connect the outside antenna.

Enter 192.168.2.1 in the address bar of your web browser and you should see the RangeMaster web interface.

Click on [Advanced](#) on the top menu and then [Management](#)

Under the "Firmware Upgrade" section Click the "Choose file" button and select the RangeMaster-v1.2.2.4.img file that you downloaded and click OK.

Now click the blue "Upload" button.

Wait while the firmware is updated, this will take a few minutes.

Depending on your computer setup you may be returned to the RangeMaster interface automatically or you may see a blank page. If you get a blank page just enter 192.168.2.1 in the address bar again.

Click on [Advanced](#) on the top menu and then [Management](#) and check that under Firmware Upgrade it says "Software Version: v1.2.2.4"

Once you have reconnected your antenna your Apple devices should now be working once again.